

JSC Training courses: Terms and Conditions

Confirmation of Bookings

An email acknowledging your request will be issued. Please note this is not confirmation of the course going ahead, this is just acknowledging your request to attend the course.

Course confirmation will be sent direct to the delegate or administrator via email prior to the start date of the course. An invoice will follow.

Course confirmation details will include details of the training venue, start and finish times and anything delegates are required to bring with them.

Prices

The fees for our training courses are specific to each individual course.

Prices include course notes, attendance certificates, lunch and refreshments as specified.

Payment

The Jersey Safety Council will issue invoices for all course bookings. Our terms of payment are strictly 7 days from the date of the invoice.

Payment can be made via BACS or by cheque. Please note that JSC are unable to accept credit card payments.

For invoices still outstanding after 30 days, we reserve the right to charge interest for late payment.

Non-payment will be pursued through our debt collection agent.

Cancellations

Cancellations must be made in writing (via email to admin@jsc.je). Cancellation/no show fees will be charged at the following rates:

- 28 - 14 days (50% of course fee)
- Less than 14 days' notice (100% of course fee)

Whenever possible we will attempt to fill your place from our waiting list and refund your payment in full.

Cancellation by Jersey Safety Council

Jersey Safety Council reserves the right to cancel courses or alter course dates. Should a course be cancelled or if the alternative date is not suitable and payment for that course has already been made, a full refund will be given.